

e-GEOS Order N°

Please complete all sections on-screen with Adobe Acrobat and return to **cs@e-geos.it** or fax **(+39) 06 406 94 305**

**Purchaser**

**Billing address:**

Name *(Responsible for payment)*

Street address

Postal Code

VAT Number

Organisation

City

Country

Telephone

Fax

Email

**Shipping address:**

*Same as Billing*

Name

Organisation

Street address

Postal Code

City

Country

Telephone

Fax

Email

**End User:**

*Same as Billing*

*Same as Shipping*

Name

Organisation

Street address

Postal Code

City

Country

Telephone

Fax

Email

**Industry Type**

- Agriculture
  Cartography
  Risk Management
  Telecom
  Utilities
  Environment
  Geology & Exploration  
 Security
  Marine
  Forestry
  Media
  Other (specify):

Please sign both **(a)** and **(b)**

By signing this Order Form, Customer also accepts the attached *e-GEOS Std Terms and Conditions for Radarsat-1&2* and the *Radarsat-1&2 End User License Agreements*

Date: \_\_\_\_\_

Customer Signature **(a)** \_\_\_\_\_

The customer also expressly accepts the clauses: 2 (Operational Procedures), 3 (Financial Conditions), 4 (Term; Termination), 5 (Ownership), 6 (Governing Law and Jurisdiction), 7 (Miscellaneous) of the *e-GEOS Std Terms and Conditions for Radarsat-1&2*.

Customer Signature **(b)** \_\_\_\_\_

**Additional End Users**

Name		Organisation	
<input type="text"/>		<input type="text"/>	
Street address	Postal Code	City	Country
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Telephone	Fax	Email	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Name		Organisation	
<input type="text"/>		<input type="text"/>	
Street address	Postal Code	City	Country
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Telephone	Fax	Email	
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Name		Organisation	
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Name		Organisation	
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Telephone	Fax	Email	
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Name		Organisation	
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Street address	Postal Code	City	Country
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Telephone	Fax	Email	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

e-GEOS Sales Team will send you an Order Confirmation as soon as it is available

**Area of interest** *Coordinates if possible in decimal degrees*

Geographic Location

	<i>Max.Lat.</i>	<i>Min.Lat.</i>	<i>Max Long</i>	<i>Min.Long.</i>		<i>Center Lat.</i>	<i>Center Long.</i>	<i>Radius (Km)</i>
Rectangle	<input style="width: 80%; height: 20px;" type="text"/>	<input style="width: 80%; height: 20px;" type="text"/>	<input style="width: 80%; height: 20px;" type="text"/>	<input style="width: 80%; height: 20px;" type="text"/>	Circle	<input style="width: 80%; height: 20px;" type="text"/>	<input style="width: 80%; height: 20px;" type="text"/>	<input style="width: 80%; height: 20px;" type="text"/>
Number of points	<input style="width: 80%; height: 20px;" type="text"/> <i>(Please provide lat/long of polygon points in separate file)</i>							

**Product**

Required Resolution

8 m  
  25 m  
  30 m  
  50 m  
  100 m

Look direction

Not important  
  Descending pass  
  Ascending pass

Preferred Beam Mode

Fine  
  Standard  
  Wide  
  ScanSAR Narrow  
  ScanSAR Wide  
  Extended High  
  Extended Low

Terrain relief/other specific consideration

**Processing**

Raw

Single Look Complex  
 Signal Data

Path-Oriented

Path Image  
 Path Image Plus

Map-Oriented

Map Image  
 Precision Map Image

Processing priority

Regular  
 Rush  
 Near-Real Time

Archive Search

Yes  
 No

Programming Request

Basic  
  Priority  
 Emergency  
  Meteo

Media

ftp  
 CD-ROM / DVD

From Date

To Date

From Date

To Date

From Date

To Date

Special Project Timeline Requirements

Comments

e-GEOS Sales Team will send you an Order Confirmation as soon as it is available

**Area of interest** *Coordinates if possible in decimal degrees*

Geographic Location

	<i>Max.Lat.</i>	<i>Min.Lat.</i>	<i>Max Long</i>	<i>Min.Long.</i>		<i>Center Lat.</i>	<i>Center Long.</i>	<i>Radius (Km)</i>
Rectangle	<input style="width: 80px; height: 20px;" type="text"/>	<input style="width: 80px; height: 20px;" type="text"/>	<input style="width: 80px; height: 20px;" type="text"/>	<input style="width: 80px; height: 20px;" type="text"/>	Circle	<input style="width: 80px; height: 20px;" type="text"/>	<input style="width: 80px; height: 20px;" type="text"/>	<input style="width: 80px; height: 20px;" type="text"/>
Number of points	<input style="width: 100px; height: 20px;" type="text"/> <i>(Please provide lat/long of polygon points in separate file)</i>							

**Product**

Beam Mode / Resolution

<input type="checkbox"/> <i>Ultra-Fine / 3m</i>	<input type="checkbox"/> <i>Multi-look Fine / 8m</i>	<input type="checkbox"/> <i>Fine / 8m</i>	<input type="checkbox"/> <i>Standard / 25m</i>	<input type="checkbox"/> <i>Wide / 30 m</i>	<input type="checkbox"/> <i>ScanSAR Narrow / 50m</i>
<input type="checkbox"/> <i>ScanSAR Wide / 100m</i>	<input type="checkbox"/> <i>Extended High / 25m</i>	<input type="checkbox"/> <i>Fine Quad-Pol / 8m</i>	<input type="checkbox"/> <i>Standard Quad-Pol / 25m</i>		

Single Polarization

*HH*    *HV*    *W*    *VH*

Dual Polarization

*HH + HV*    *W+VH*

**Processing**

*Single Look Complex*    *Path Image*    *Path Image Plus*    *Map Image*    *Precision Map Image*

Priority

*Regular*    *Rush*    *Near-Real Time*

**Programming**

*Non Time-Critical (NTC)*    *Time-Critical (TC)*    *Guranteed Time-Critical (GTC)*    *Late*    *Emergency*

Acquisition Confidentiality

*Level 0*

Catalogue Delay

*1 month*    *3 months*    *6 months*    *12 months*

Archive Search

*Yes*    *No*

Delivery

*ftp*    *CD-ROM / DVD*

*From Date*

*To Date*

*From Date*

*To Date*

*From Date*

*To Date*

Special Project Timeline Requirements

Comments

These Standard Terms and Conditions for Radarsat-1&2 Product/s ( "Standard Terms") govern all Radarsat 1&2 Product/s ordered from e-GEOS. No other terms or conditions shall be binding on e-GEOS unless specifically accepted in writing by e-GEOS.

## 1. Definitions.

"Customer": The natural or legal person submitting the order and accepting these Standard Terms.

"End User License Agreement (EULA) for Radarsat-1 Product/s": The agreement, defining the right of use of Radarsat-1 Product/s, to be signed and accepted by the Customer and/or Licensee/s at the moment of the order. If the Customer purchases Radarsat-1 Product/s for its own use, he will also be the Licensee/s

"End User License Agreement (EULA) for Radarsat-2 Product/s" The agreement, defining the right of use of Radarsat-2 Products/s, to be signed and accepted by the Customer and/or Licensee/s at the moment of the order. If the Customer purchases Radarsat-2 Product/s for its own use, he will also be the Licensee/s

"Licensee/s or User/s" or "End User/s": The natural or legal persons using the acquired Product/s and accepting the conditions of these Standard Terms and the relevant EULA.

"Parties": e-GEOS and the Customer jointly

"Product/s: Radarsat-1"

"Product/s: Radarsat-2"

"Product/s": the Product/s Radarsat-1 and the Product/s Radarsat-2 jointly

"Satellite/Ground Station Operator": the entity owning/operating a satellite: for Radarsat-1 the Canadian Space Agency "CSA", for Radarsat-2 MacDonald Dettwiler and Associates Ltd. "MDA".

## 2. Operational Procedures

**2.1 Ordering.** All orders shall be made by fax or letter post or on-line, when available, using the appropriate e-GEOS Order Forms. e-GEOS shall only accept orders that have been completely and correctly filled out. If the Customer attaches to the e-GEOS Order Form any other purchase order containing contrary terms and conditions, these terms shall not have any legal effect and shall not be binding on e-GEOS.

The selection of the scenes to be ordered shall be effected directly by the Customer, under its own responsibility, therefore, Product/s rejections based on possible mistakes in ordering from the Customer will not be accepted by e-GEOS. An order confirmation shall be issued by e-GEOS and dispatched to the Customer after the relevant request has been forwarded to the Satellite/Ground Station Operator. Should any of the Product/s ordered be unobtainable, for whatever reason (including, but not limited to, satellite or ground segment failures, or other actions of the Satellite/Ground Station Operator), e-GEOS shall not be held liable for any losses incurred due to the unavailability of the Product/s. If an invoice has already been issued, e-GEOS shall issue a credit note for the unobtainable Product/s only. After the order confirmation has been issued by e-GEOS, the order cannot be cancelled or modified by the Customer. A programming request submitted on a e-GEOS order form shall be treated as an order and shall therefore be subject to these Standard Terms.

**2.2 Delivery.** Product/s are delivered and made available to the Customer at "Ex-Works Conditions - EXW", according to Incoterms 2000.

Product/s are delivered in electronic format, on the media indicated by the Customer in the e-GEOS order form. e-GEOS shall fulfill its obligations of delivery by making available the Product/s at its premises. The Customer shall be responsible for and shall pay all shipping, freight, and insurance charges, including expenses for

export licenses, if any. Any such costs, expenses or charges paid in advance by e-GEOS shall be charged to the Customer in the invoices for the relevant order. e-GEOS may require the Customer to pay such charges in advance. All risk of loss of or damage to the Product/s shall pass to the Customer at the time of delivery of the Product/s. e-GEOS shall use all reasonable efforts to deliver Product/s as quickly as possible.

Unless expressly agreed to the contrary in writing, e-GEOS shall make incremental/partial deliveries of the Customer's orders, to be separately invoiced and paid for when due. Delay in delivery of any installment shall not relieve the Customer of its obligation.

**2.3 Invoicing.** The invoices for each order will be issued by e-GEOS when the Product/s is made available for delivery.

All invoices will show the e-GEOS order number, a unique scene identifier, the Product/s code, if available, the currency, as specified in the e-GEOS Official Price List, and the shipping charges, if any.

Unless otherwise explicitly requested by the Customer, all the invoices will be sent to the same address indicated by the Customer in the e-GEOS Order Form.

## 3. Financial Conditions.

### 3.1 Prices.

The price for the ordered Product/s shall be that set out in the e-GEOS Official Price List in force on the date of the issue of the order confirmation by e-GEOS. e-GEOS Official Price List published on the e-GEOS web site, [www.e-GEOS.it](http://www.e-GEOS.it), is to be considered the only valid version.

The prices listed in the e-GEOS Official Price List exclude any taxes, customs duties, shipment charges and insurance fees that may be applicable, and for which the Customer shall be responsible at all times.

Price to the Customer does not include taxes of any nature, custom duties, or any other cost, expense or fee which may be applicable to, or be due in connection with, any transaction hereunder ("Taxes and Costs"). The Customer shall pay those Taxes and Costs invoiced by e-GEOS or will supply appropriate tax exemption certificates in a form satisfactory to e-GEOS.

Shipment charges shall depend upon the weight of each consigned package and the country of delivery and shall be added to the commercial invoice by e-GEOS as given in the e-GEOS Official Price List.

**3.2 Payments.** All orders must be prepaid unless otherwise accepted and communicated by e-GEOS. Where e-GEOS permits payment within thirty (30) calendar days from the date of the invoice, an invoice shall be considered overdue if notification of the payment has not been received by close of business on the due date.

Delay in payment obligations on the part of Customer shall empower e-GEOS, under its sole option, to charge interest from the first day of delay up to the point of payment of such amount. Such interest shall be calculated,

a) at a fixed rate of BBA (British Banker's Association) LIBOR (London Inter-Bank Offered Rate) 3 months on the US Dollar (USD), in the event amounts due are in USD currency, or  
b) at a fixed rate of FBE (Fédération Bancaire Européenne) EURIBOR (Euro Interbank Offered Rate) 3 months on the EURO, in the event amounts due are in EURO currency.  
as quoted by REUTERS, of the first working day of the calendar quarter on which payment was due, plus 500 (five -hundred/00) basis points, on the basis of a 360 days year.

In the event such payment delay shall continue in time, such interest will take into consideration the dynamical ongoing changes of such

interest rate, according to the performance of financial markets, by means of calculating interest by using the up-dated BBA LIBOR 3 months rates on the USD, or the up-dated EURIBOR 3 months rates on the EURO, as the case may be, from the first day of each subsequent calendar quarter, as quoted by REUTERS.

In the event of an invoice remaining unpaid for an extended period of time (the duration of this period will depend on the circumstances of the late payment), e-GEOS reserves the right to apply one or more of the following remedies:

- to place Customer orders on hold — any outstanding orders, or any orders received subsequently shall not be processed until all overdue payments have been made;
- to not accept any future orders by the Customer;
- to suspend the license to use of the Product/s not yet paid and/or to suspend the right to develop enhanced products from the same Product/s, as per the signed and accepted EULA for the Product/s and/or to require the return of the Product/s not yet paid at Customer expenses and responsibility;
- any other remedies provided for by these Standard Terms and/or by the relevant EULA and the applicable law.

The Customer shall pay the ordered Product/s in the currency indicated in the applicable e-GEOS Official Price List. Unless otherwise agreed by e-GEOS all payments shall be made through international electronic bank transfer only. No cheques will be accepted. The Customer shall indicate the e-GEOS invoice to which each payment refers.

#### **4. Term-Termination.**

These Standard Terms shall become effective on the date on which they are signed by the Customer and/or Licensee/s and shall continue to be in force until terminated as provided herein. e-GEOS and the Customer and/or Licensee/s may terminate these Standard Terms at any time by written notice given to the other Party at least thirty (30) days prior to the effective date of such termination. In the event of any breach of the provisions of these Standard Terms, the Party not in default shall be entitled to terminate these Standard Terms by a fifteen day written notice to the other Party. Within ten (10) days from termination of this Standard Terms, the Customer shall return all copies of all or any portion of the Product/s covered by these Standard Terms.

#### **5. Ownership**

The Customer acknowledges that all Product/s are purchased on a license of use basis and that the ownership will remain in Satellite/Ground Station Operator as specified in the signed and accepted EULAs for Radarsat-1&2 Product/s.

#### **6. Governing Law and Jurisdiction.**

These Standard Terms shall be construed and enforced in accordance with the laws of Italy. The Parties hereto agree that the Italian Courts shall have exclusive jurisdiction for any dispute or controversy concerning, arising out or connected with this Standard Terms and that, within such jurisdiction, the Courts of Rome shall be competent.

#### **7. Miscellaneous.**

7.1 e-GEOS shall not be responsible for any failure/delay to perform due to unforeseen circumstances and/or to causes beyond e-GEOS' reasonable control and/or Force Majeure events, including but not limited to acts of God, war, riot, embargoes, acts of governmental/civil/ or military authorities, fire, floods, adverse weather conditions, accidents, strikes, or shortages of transportation, facilities, fuel, energy, labor, or materials. In the event of any such

delay e-GEOS may defer the delivery date for a period equal to the time of such delay, or cancel the relevant order.

7.2 These Standard Terms and the EULA constitute the entire understanding and contract between e-GEOS and the Customer and supersede any and all prior and contemporaneous, oral or written representations, communications, understandings, and agreements with respect to the subject matter hereof.

7.3 The Customer shall be responsible for payment of any tax (including surcharges and penalties), fees, duties or levies on the Product/s, or arising out or imposed by reason of this Standard Terms.

7.4 The Parties shall perform these Standard Terms in good faith and diligently in conformity with the highest ethical standards as acknowledged to be "best practice" for international business. The Customer declares and represents to be bound by the principles set forth in the e-GEOS Code of Ethics reported on the e-GEOS web site [www.e-GEOS.it](http://www.e-GEOS.it).

7.5 These Standard Terms may be modified by e-GEOS at any time and the Customer acknowledges that the only valid version is to be considered the one published on the e-GEOS web site, [www.e-GEOS.it](http://www.e-GEOS.it).

7.6 The Customer shall be responsible for obtaining any and all required governmental authorizations, including but not limited to any export or import licenses, and foreign exchange permits.

## **RADARSAT-1 End User License Agreement**

### **IMPORTANT - READ CAREFULLY BEFORE OPENING DATA PACKAGE**

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BY OPENING THIS PACKAGE, THE LICENCEE ACKNOWLEDGES THAT IT HAS READ THIS LICENCE, UNDERSTANDS IT, AND AGREES TO BE BOUND BY ITS TERMS AND CONDITIONS. THE LICENCEE ALSO AGREES THAT THIS LICENCE IS THE COMPLETE AND EXCLUSIVE AGREEMENT BETWEEN THE PARTIES AND SUPERSEDES ALL PROPOSALS OR PRIOR AGREEMENTS, ORAL OR WRITTEN, ANY OTHER COMMUNICATIONS BETWEEN THE PARTIES RELATING TO THE SUBJECT MATTER HEREIN. THIS LICENCE CANNOT BE MODIFIED OR RESCINDED, NOR MAY ANY OF ITS TERMS BE CANCELLED OR WAIVED.

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**GOVERNING LAW:** This Licence is governed by the applicable laws of Canada and the Province of British Columbia, and shall enure to the benefit of CSA and/or MDA Geospatial Services Inc., their successors and assigns. The parties irrevocably and specifically attorn to the exclusive jurisdiction of the Courts of the Province of British Columbia. The parties expressly exclude the application of the United Nations Convention on Contracts for the International Sales of Goods and the implementing legislation thereto.

**DISCLAIMER OF WARRANTY AND LIMITED WARRANTY:** the Licencee assumes the entire risk as to the results and the performance of the Data. The Data is provided "as is" without warranty of any kind, other than MDA Geospatial Services Inc. warrants that the storage media on which the Data is supplied to Licencee is free from defects in materials and workmanship under normal use and service for a period of ninety (90) days from the date of purchase. CSA's entire liability and the Licencee's exclusive remedy with respect to the Data is, at MDA Geospatial Services Inc.'s option, to either (a) return the purchase price paid by the Licencee directly to MDA Geospatial Services Inc. or distributor of the Data, whichever is less or (b) replace the Data that does not meet this Limited Warranty.

In no event shall CSA or anyone else who has been involved in the creation, production, distribution or delivery of the Data, be liable for any damages whatsoever (including, without limitation, damages for loss of profits, business interruption, loss of business information, and the like, or any consequential damages) arising out of or resulting from the use of or inability to use the Data or the performance of the Data, storage media or other CSA provided material, whether in an action in contract or tort, including, but not limited to, negligence.

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**LIST OF DERIVED IMAGE PRODUCTS (DIPs):**

- Sub-sampled scenes, sub-scenes and imagerettes
- Basic image processing such as speckle-filtering, appliance of LUT, histogram equalization, contrast stretching, etc.
- Coloured composite image using multiple data sets
- Non-orthorectified mosaic with or without a simple layout
- Orthorectified scene or sub-scene derived from a DTED Level 0 or 1 or 2 DEM with or without a simple layout
- Orthorectified mosaic derived from a DTED Level 0 or 1 or 2 DEM with or without a simple layout
- Georeferenced space maps with index map, mapsheet reference, layout, embedded names, etc.
- Geocoded space maps with index map, mapsheet reference, layout embedded names, etc.
- Orthorectified space maps with index map, mapsheet reference, layout embedded names, etc. Orthorectification performed with a DTED Level 0 or 1 or 2 DEM



## SINGLE USER

## RADARSAT-2 END USER LICENSE AGREEMENT

THIS END USER LICENSE AGREEMENT (“LICENSE”) IS A LEGAL AGREEMENT BETWEEN YOU (“LICENSEE”) and MacDONALD, DETTWILER AND ASSOCIATES LTD. (“MDA”), LOCATED AT 13800 COMMERCE PARKWAY, RICHMOND, BRITISH COLUMBIA, CANADA V6V 2J3. LICENSEE WILL BE DEEMED TO HAVE ACCEPTED AND AGREED TO THE TERMS AND CONDITIONS OF THIS LICENSE IF LICENSEE (i) BREAKS THE SEAL OF ANY PACKAGE CONTAINING SATELLITE IMAGERY GENERATED FROM RADARSAT-2 (“PRODUCT”), (ii) INSTALLS AND/OR USES THE PRODUCT; OR (iii) RETAINS THE PRODUCT FOR MORE THAN FOURTEEN (14) CALENDAR DAYS. IF LICENSEE DOES NOT AGREE WITH THE TERMS AND CONDITIONS OF THIS LICENSE, LICENSEE MUST RETURN THE ENCLOSED PACKAGE TO MDA WITHIN FOURTEEN (14) CALENDAR DAYS OF LICENSEE’S RECEIPT OF THE PRODUCT WITHOUT (I) BREAKING THE SEAL OR (II) INSTALLING AND/OR USING THE PRODUCT.

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